

Energy Industry Consumer Contacts - Total Presented by Company and Category January 2019

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of January 2019, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC217	Apple Valley Choice		1	1																			1
ELC204	Clean Power Alliance	1		1	1		1		3	3													5
ELC201	East Bay Community Energy	3	2	5		1	1	3	2	5													11
ELC1092, ESP1092	Just Energy Solutions Inc.	1		1				2	1	3													4
ELC1371, ELC1372	Liberty Power Holdings LLC	1		1																			1
ELC933	Liberty Utilities (CalPeco Electric) LLC								1	1													1
ELC200	Monterey Bay Community Energy								1	1													1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	100	45	145	12	11	23	7	13	20	6	3	9	2	4	6	35	21	56	4		4	263
ELC901	Pacificorp	1		1				1		1													2
ELC214	Pioneer Community Energy		1	1																			1
ELC207	Rancho Mirage	1		1																			1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	16	10	26	1		1	1	1	2	3	3	6	1		1	6	3	9				45
ELC215	Silicon Valley Clean	1		1																			1
ELC338, GAS338, MUL338	Southern California Edison Company	101	37	138	13	4	17	5	3	8	20	8	28	2		2	43	14	57	3		3	253
GAS904	Southern California Gas Company	22	17	39	3	2	5	1	3	4	2	1	3	1		1	19	7	26	2	1	3	81
GAS905	Southwest Gas Corporation	1	4	5													1		1				6
	Total	249	117	366	30	18	48	20	28	48	31	15	46	6	4	10	104	45	149	9	1	10	677