

Utility Company	Name (first, last)	Title	Phone Number
Altice	Raymond Larsen	Manager, Customer Care	844-280-3369
Astound	Tim Mathieu	Sr. Supervisor, Customer Service	833-352-9485
AT&T	Chris Timmermans	Associate Director, Office of the President	800-791-6661
Calaveras	Sue Myers	Senior Customer Care Service	209-785-2211 ext. 213
Cal-Ore	Elizabeth Jimenez	Lead Customer Service Rep	530-667-2297 or 800-858-2399
	Mindy Hill	Inside Plant Engineer	530-397-2211 or 800-858-2399
Charter / Time Warner Cable / Bright House Networks	Craig Goode	GVP Internet and Phone Customer Service	833-234-5939
Cox	Chenita Woods	Manager of Customer Care	855-457-9325
Ducor	Melissa Lopez	Customer Service Supervisor	559-534-2211
Foresthill/Kerman	Robyn Husmann	Customer Operations Manager	530-367-3300
Frontier	Wendee Allen	Call Center Director	877-501-5661
	Debra Pivonka	Call Center Supervisor	877-501-5661
Mediacom	Kelli Keinath	Senior Director, Customer Care	309-274-1342
	Jennifer Randle	Senior Manager, Customer Care	480-935-1977 ext. 5356
Pinnacles	Steve Bryan	President	831-902-8440
	Lucy Bryan	Corporate Secretary and Office Manager	831-902-9362
	Nathan Bryan	Vice President	831-902-9002
Ponderosa	Cindy Callaway	Customer Care Rep	559-868-6311
Sierra Telephone Co.	Dan Rule	Customer Care Manager	559-642-0580
Siskiyou	Sera White	Senior Customer Service Rep	530-467-6105
T-Mobile	Crystal	Senior Manager, Team CEO (Customer Experience Obsessed)	406-901-3098
TDS	Michele Burreson	Contact Care & Retail Operations Manager	608-574-1827
	Jill Stapleton	Business Sales Support Associate Manager	608-469-7226
U.S. Cellular	Stacey Williams	Manager, Customer Support	319-361-8827
Verizon	Jody Citizen	Senior Manager in Executive Relations	866-658-8827
Volcano	Christine Struve	Customer Service Supervisor	209-296-7502 ext. 401