

Para más información sobre esta audiencia pública, y cómo este cambio impactará su factura, llame al **1-800-660-6789**.

若要了解更多關於這項變更對您的月付款有何影響，請致電 **1-800-893-9555**。

# Notice of Public Forums

(Public Participation Hearings):

## PG&E's General Rate Case Phase II Application A.19-11-019

### How can I participate?

PG&E and the CPUC would like to hear from you. You are invited to participate in a remote Public Forum, also called a Public Participation Hearing (PPH), about PG&E's General Rate Case Phase II application.

At the hearing, you can make comments and raise concerns to the CPUC's Administrative Law Judge overseeing this application.

### Where and when will these Public Forums be held?



In compliance with the Governor's directive and the CPUC's ongoing efforts to protect customers and community members this meeting will be held via remote participation using web or teleconferencing.

The public forums can be viewed online or heard through the phone as shown below. If you wish to make a comment, please participate by phone using the phone number and passcode below.

**November 6, 2020**



Webcast: <http://www.adminmonitor.com/ca/cpuc/>

Phone number: **1-800-857-1917**

**2 p.m.**

Phone number

passcode: **1673482**

**6 p.m.**

Phone number

passcode: **5020731**

(To make a comment, press \*1)

Written public comments may also be provided at any time during the proceeding in the "Public Comment" tab of the Docket Card for A.19-11-019, available at [cpuc.ca.gov/A1911019Comment](http://cpuc.ca.gov/A1911019Comment).

**Please note:** If you need a language interpreter, please contact the CPUC's Public Advisor's Office using the contact information at the end of this notice at least five business days before the Public Forum.

## Why am I receiving this notice?

**PG&E is proposing to adopt rates that more accurately reflect what it costs to serve each customer class. This results in rate increases for some customer classes and decreases for other customer classes.**

In the second phase of the General Rate Case, rates are designed by dividing approved electric costs among each customer class (residential, commercial, etc.). There are no new costs proposed in this Phase II application. This application concerns rate designs that will incorporate rate changes from other PG&E proceedings, including PG&E's Phase I General Rate Case, and would be phased in over at least three years. The section below, which shows how the proposed rate change could affect your monthly bill, does not include other rate changes that may be adopted by the Commission.

## How could this affect my monthly bill?

**Bundled electric customers receive generation, transmission, and distribution services from PG&E.** The cumulative effect after the initial three-year phase-in of rate adjustments for a typical residential customer using 500 kWh per month would decrease their bill from \$127.40 to about \$127.04, or -0.3%. A similar customer using 750 kWh per month would see a bill decrease from \$188.75 to about \$186.83, or -1.0%.

**Direct Access and Community Choice Aggregation customers only receive electric transmission and distribution services from PG&E.** On average, these customers would see a rate decrease of -0.1%.

**Departing Load customers do not receive electric generation, transmission, or distribution services from PG&E.** However, these customers are still required to pay certain charges by law or CPUC decision. On average, these customers would see a rate increase of 6.1%.

Actual impacts will vary depending on usage.

## How does the rest of this process work?

**This application has been assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during the formal hearing process.** The Administrative Law Judge will issue a proposed decision that may adopt PG&E's application, modify it or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

**Parties to the proceeding are currently reviewing PG&E's application,** including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information, please call **1-415-703-1584**, email [PublicAdvocatesOffice@cpuc.ca.gov](mailto:PublicAdvocatesOffice@cpuc.ca.gov), or visit [PublicAdvocates.cpuc.ca.gov](http://PublicAdvocates.cpuc.ca.gov).

Your participation by providing your thoughts on PG&E's request can help the CPUC make an informed decision.

# Where can I get more information?



## Contact PG&E

If you have questions about PG&E's filing, please contact PG&E at **1-800-743-5000**. For TTY, call **1-800-652-4712**.

If you would like a copy of the filing and exhibits, please write to the address below:

Pacific Gas and Electric Company  
2020 GRC Phase II Application (A.19-11-019)  
P.O. Box 7442  
San Francisco, CA 94120

More information, including PG&E's application and supporting documents, is available at **[pge.com/grc](http://pge.com/grc)**.

## Contact CPUC

For additional information and any updates on the Public Forums, please visit **[cpuc.ca.gov/pph](http://cpuc.ca.gov/pph)**.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

**Phone:** **1-866-849-8390** (toll-free) or **1-415-703-2074**

**Mail:** CPUC Public Advisor's Office  
505 Van Ness Avenue  
San Francisco, CA 94102

**Email:** **[Public.Advisor@cpuc.ca.gov](mailto:Public.Advisor@cpuc.ca.gov)**

Please reference PG&E's General Rate Case Phase II (A.19-11-019) in any communications you have with the CPUC regarding this matter.



**Pacific Gas and Electric Company®**