California LifeLine Program Workshop CPUC Golden Gate Room February 08, 2017 10:00 A.M. – 4:30 P.M.

Toll-Free Phone Number: 866-770-6286 Passcode: 3817952 WebEx Meeting Number: 742 518 668 WebEx Meeting Password: Workshop@Feb8 WebEx Meeting link: <u>https://van.webex.com/van/j.php?MTID=me1ef13e736e6cd382d2da471a29bb37c</u>

| ESTIMATED TIME | AGENDA ITEM |
|---------------------|---|
| 10:00 a.m12:00 p.m. | Exception for Failure to Provide Service |
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| 12:00 -1:00 p.m. | Lunch |
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| 1:00-2:00 p.m. | Exception for Violation of FCC Rules and Violation of CPUC or |
| | California LifeLine Rules |
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| 2:00-2:30 p.m. | Summary of Comments on Exception for Failure to Provide |
| | Service with Court Reporter |
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| 2:30-3:30 p.m. | Consumer Education about Benefit Portability Freeze and |
| | Enrollment Request Freeze |
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| 3:30-4:15 p.m. | Summary of Comments on Exception for Violation of Rules and |
| | Consumer Education with Court Reporter |
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| 4:15-4:30 p.m. | Wrap-up |
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