

ULTS Administrative Committee
Meeting Minutes

March 7, 2019¹
1:00 PM

CA Public Utilities Commission Office – San Francisco
505 Van Ness Avenue, CPUC Golden Gate Room
San Francisco, CA 94102

Present (Committee Member)

- Michael Foreman (AT&T)
- Marcie Evans (Cox Communications)
- Ken McEldowney (Consumer Action)
- Yvonne Wooster (Calaveras)
- Lorrie Clark (Sebastian)
- David Avila (TracFone Wireless)
- Cesar Motts (Southeast Community Development Corp.)
- James Ahlstedt (PAO)

Present (CPUC Staff)

- Anna Jew (CD)
- Jonathan Lakritz (CD)
- Robert Sansone (CD)
- Sarah Sharpe (Commissioner Advisor)
- Sindy Yun (Legal)
- Carla Remigi (CAB)

Present (Public)

- Alex Gudkov (TruConnect)

- 1. Introduction:** Ken McEldowney, Chair
- 2. Approval of Minutes:** Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD)
 - Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD) which were approved by Lorrie Clark and second by Michael Foreman.
- 3. Public Comments**
 - None
- 4. Fiscal Report**
 - Presented by Sebastian sitting in for Michelle Morales

¹ These locations are accessible to people with disabilities. If specialized accommodations for the disabled are needed at any of the locations of this meeting, e.g., sign language interpreters please call the PUC Public Advisor at (415) 703-2074 // email: public.advisor@cpuc.ca.gov three business days in advance of the meeting. Meeting location where accommodations are required should be specified.

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- Mailing and postage are now paid directly instead of out of LifeLine budget.
- Admin overhead have not been reported for August through February.
- New fiscal reporting system in July.

5. CAB Report

- Call Volume Statistics End of 2018 year were presented by Carla Remigi.
- Increase of call logs were speculated to be regarding the new IDV form rules.

6. 3rd Party Contract Reports

Mark from Conduent Presented

- Enrollment Statistics
 - A request was made to know how many subscribers are California Only
- Approval and Denial Statistics
- Call Center Statistics

7. Legal Liaison

- No updates

8. Communications Division Liaison Reports:

- Status of Proceedings:
 - R. 11-03-013 (California LifeLine)
 - 12/13/18 – Commission issued D.1812019 adopting the framework and criteria for pilot programs and partnerships within the program
 - Subsequently, on 1/16/19 – Commission issued Ruling to invite interested stakeholders to submit proposed pilot programs for the Commission’s consideration and also included some major timelines.
 - The deadline for filing the compliance filings was March 1, 2019
 - Opening comments are due March 22
 - Reply comments due April 1
 - Optional workshops possibly April
 - Option ruling seeking comment on workshop around April or May
 - Issue PD on proposal for pilot programs estimated around May.
- Current and pending wireless carriers
 - 12 active carriers
 - 3 pending carriers requesting California LifeLine
- Claims Status
 - November claims warrants were issued already
 - Carriers who filed the December claims within the 30 days expedited claim cycle, those warrants were issued.

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- Carriers who filed the December claims within the normal 60 day timeframe, claims have been reviewed but needs to be signed off by management
- Carriers who filed the January claims within the 30 days expedited claim cycle, their claims are also under management review.
- TPA Contract update
 - Go live is April 1, 2019
 - Maximus continues to conduct and finalize testing with some of the carriers
- State Controller's Office Examination update
 - Auditing Budget Prepay, TAG and TruConnect
 - Completed the preliminary findings.
 - Holding exit conference.
 - Provide the carriers with the draft report so carriers have a chance to respond
 - After carrier responds, SCO will issue a final report, probably sometime in April or May
- Utility Audit Finance and Compliance Branch Examination update
 - Auditing i-wireless, Assurance, Boomerang and AirVoice
 - Anticipate completing the audit around June of this year.
- Budget Prepay Update
 - Enforcement is attempting to collect the outstanding amount. Enforcement is hoping to share more information in a few months with us and we'll provide that once we get more answers.
- Renewals update:
 - Provided a table summarizing proposals brought up at the workshop. Request that committee members discuss with others and to come up with priorities of which issues they believe CPUC should act on first.
 - Will also be brought up at the next upcoming working group call to get all the parties input as well.
- FCC—Lifeline (update provided by David Avila)
 - Non-facilities based carriers are allowed back in tribal lands
 - Expect more dialogue on national verifier rollout
 - Upcoming minimum service standards

9. FY 2019-2020 ULTS AC Budget

- A request to provide a link to BCP/ECP documentation
- Committee reviews and approves the Budget presented by the Communications Division (CD) which were approved by Cesar Motts and second by Ken McEldowney.

10. ULTS-AC Report:

- Caesar Motts was introduced to fill the vacant CBO (Primary) position.

11. Review of Administrative Committee Vacancy Status:

- Invitation to nominate Members/Alternates
- The two nominations were Grace Boehm with Virgin Mobile and Alex Gudkov with TruConnect.

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12. Future Meeting Date

- June 13th, 1pm, Sacramento or San Francisco

13. Adjournment

- At 2:55pm

14. Interview Session

- Potential candidates for Wireless Alternate position (TruConnect and Assurance Wireless)
- Two potential candidates for wireless alternate were interviewed and scored