



California Public Utilities Commission

ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the
Q1 2023 Universal LifeLine Telephone Service Administrative Committee Meeting

When: Thursday, March 30, 2023 (1:00 p.m. – 4:00 p.m.)

WebEx Meeting:

[Join meeting](#)

Call-in Number: 1-855-282-6330 **Access Code:** 2484 642 8779 **Meeting Password:** 2023

California LifeLine Program Meeting Agenda

Session 1: Welcome & Kick-Off

Session Outcome: Meeting Kick-Off

Session Topics: Welcome, Opening Remarks, Public Comments

1:00 p.m. – 1:05 p.m.	Introduction: David Avila, Chair
1:05 p.m. – 1:10 p.m.	Welcome: Commissioner Genevieve Shiroma
1:10 p.m. – 1:15 p.m.	Approval of Minutes: Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD)
1:15 p.m. – 1:20 p.m.	Public Comments
1:20 p.m. – 1:25 p.m.	Introduction of New Committee Members & Commission Staff Liaisons: David Avila

Session 2: Program Alerts & New News

Session Outcome: Inform Critical Program Updates

Session Topics: New News, Alerts & Highlights

1:25 p.m. – 1:40 p.m.	CPUC Communications Division (CD) Updates: <ul style="list-style-type: none">LifeLine Pilots: iFoster & ACP: Chari WorsterUniversal Application System SB 1208 LIOB: Robert Sansome
1:40 p.m. – 1:50 p.m.	CPUC Broadband & Tribal Community Report: Karen Eckersley

Session 3: Program Performance & Metrics

Session Outcome: Understand “What’s Working” vs What’s Not Working”
Session Topics: Internal & External Past Quarter Performance & Future Guidance

1:50 p.m. – 2:00 p.m.	Claims Status & TPA Update: Lisa Anthony
2:00 p.m. – 2:10 p.m.	Fiscal Report: Lalaine Semana
2:10 p.m. – 2:20 p.m.	CAB Report: Rosa Sauer <ul style="list-style-type: none">• Consumer Contact Statistics

Session 4: Program Enrollment & Operations

Session Outcome: Understand Consumers Enrolling & Staying on the Program
Session Topics: Operational Topics & Updates

2:20 p.m. – 2:55 p.m.	3 rd Party Administrator - Maximus Report: James Graettinger <ul style="list-style-type: none">• Renewal Resumption Statistics• New Contract Requirement Deliverables• Completed and Upcoming Initiatives• Program & Operation Reports
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Session 5: Growth & Strategy

Session Outcome: Exploring How to Achieve Program Growth
Session Topics: Industry, Special Initiatives, Etc

2:55 p.m. –3:10 p.m.	USAC Update: David Avila
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Session 6: Committee Administration & Governance

Session Outcome: Lifeline Committee Management, Deliverables & Commitments
Session Topics: Committee Deliverables, Sub-Team Reports/Read-Outs, Calendars

3:10 p.m. – 3:40 p.m.	2023 Working Sub-Committees: David Avila <ul style="list-style-type: none">• Committee Membership• Ongoing Improvements to Renewal & Recertification• Community Outreach & Marketing• Fill Committee Vacancies
3:40 p.m. – 3:55 p.m.	Review of Administrative Committee Vacancy Status: David Avila <ul style="list-style-type: none">• 11 open positions<ul style="list-style-type: none">○ Large ILEC – 1 Alternate○ CLEC – 1 Alternate○ Small ILEC – 1 Alternate○ Consumer –1 Primary, 2 Alternates○ CBO – 1 Primary, 3 Alternates○ Public Advocates Office – 1 Alternate
3:55 p.m.	Future Q2 Meeting Date
4:00 p.m.	Adjournment

Member Roster

1	Large ILEC	Primary Alternate	Chris Burke Vacant	Frontier Communications
2	Small ILEC	Primary Alternate	Linda Lassen Vacant	Sierra Tel
3	CLEC	Primary Alternate	Marcie Evans Vacant	Cox Communications
4	Wireless	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
5	Deaf/Hearing Impaired or Disabled Rep	Primary Alternate	Kate Woodford Brian Winic	Center for Accessible Technology CA Department of Rehabilitation
6	Consumer	Primary Alternate	Vacant Vacant	
7	Consumer	Primary Alternate	Vinhcent Le Vacant	Greenlining
8	CBO	Primary Alternate	Cesar Motts Vacant	Southeast Community Development Corp.
9	CBO	Primary Alternate	Andre Chapple Vacant	Faith Church, African American Empowerment, National Diversity Coalition, Answer City Outreach
10	CBO	Primary Alternate	Vacant Vacant	
11	CPUC's Public Advocates Office	Primary Alternate	Christopher Bartulo Vacant	Public Advocates Office Public Advocates Office