



California Public Utilities Commission

ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Universal LifeLine Telephone Service Administrative Committee Meeting:

When: Wednesday, December 16, 2020 (1:00 – 4:00 p.m.)

Where: webex meeting : [Join meeting](#)

Call-In Number [415- 655-0002](tel:415-655-0002) **Access Code:**[146 793 6957](tel:415-655-0002) **Password:** [snVW32y9kp4](tel:415-655-0002)
<https://cpuc.webex.com/cpuc/j.php?MTID=m8e86d387a93659dbd8861b26ac0d33b4>

Agenda

1:00 – 1:05 p.m.	Introduction: Ken McEldowney, Chair
1:05 – 1:10 p.m.	Welcome: Commissioner Genevieve Shiroma
1:10 p.m.	Approval of Minutes: Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD)
1:11 – 1:20 p.m.	Public Comments
1:20 – 1:30 p.m.	Nomination of Vice Chair: James Ahlstedt
1:30 – 1:55 p.m.	Charter Review: Commissioner Genevieve Shiroma, Sindy Yun <ul style="list-style-type: none">• Roles and Responsibilities
1:55 – 2:10 p.m.	Annual Report Presentation: Ken McEldowney, Chair
2:10 – 2:25 p.m.	Decision Establishing SSA and MSA Standards for LifeLine: Joanna Perez-Green
2:25 – 3:00 p.m.	Communications Division Liaison Reports: <ul style="list-style-type: none">• Status of Proceedings:<ul style="list-style-type: none">○ Pilot Updates: Mary Rottman<ul style="list-style-type: none">▪ Boost/CARE Pilot▪ iFoster Pilot• Renewal process working group update: Alex Gudkov• General Order working group update: Patrick Rosvall• Claim Status: Tina Lee• FCC – Lifeline – David Avila

3:00 – 3:10 p.m.	Fiscal Report: Lalaine Semana
3:10 – 3:25 p.m.	CAB Report: Carla Remigi <ul style="list-style-type: none"> • Consumer Contact Statistics
3:25 – 3:45 p.m.	3rd Party Contract Reports: Colleen Duke <ul style="list-style-type: none"> • Maximus <ul style="list-style-type: none"> ○ Enrollment Statistics ○ Approval and Denial Statistics ○ Call Center Statistics
3:45 – 3:50 p.m.	Legal Liaison: Cindy Yun
3:50 – 3:55 p.m.	Review of Administrative Committee Vacancy Status <ul style="list-style-type: none"> • 10 open positions <ul style="list-style-type: none"> ○ CLEC – 1 Alternate ○ Deaf/Hearing Impaired or Disabled Rep – 1 Alternate ○ Consumer – 2 Alternates ○ CBO – 2 Primary, 3 Alternates ○ CPUC Public Advocates Office – 1 Alternate
3:55 – 3:59 p.m.	Future Meeting Date
4:00 p.m.	Adjournment

ULTS-AC Member Roster

1	Large ILEC	Primary Alternate	Michael Foreman Charlie Born	AT&T California Frontier Communications
2	Small ILEC	Primary Alternate	Yvonne Wooster Lorrie Clark	Calaveras Telephone Company Sebastian
3	CLEC	Primary Alternate	Marcie Evans -----	Cox Communications
4	Wireless	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
5	Deaf/Hearing Impaired or Disabled Rep	Primary Alternate	Kate Woodford -----	Center for Accessible Technology
6	Consumer	Primary Alternate	Ken McEldowney -----	Consumer Action (Chair of Committee; will call in to the meeting)
7	Consumer	Primary Alternate	Vinhcent Le -----	Greenlining
8	CBO	Primary Alternate	Cesar Motts -----	Southeast Community Development Corp.
9	CBO	Primary Alternate	----- -----	
10	CBO	Primary Alternate	----- -----	
11	CPUC's Public Advocates Office	Primary Alternate	James Ahlstedt -----	Public Advocates Office