



## California Public Utilities Commission

# ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Universal LifeLine Telephone Service Administrative Committee Meeting:

**When:** Thursday, March 5, 2020 1:00pm

**Where:** Golden Gate Room, CPUC, 505 Van Ness Ave., San Francisco, CA 94102

**Call-In Number:** 877.820.7831, passcode: 286555#

## Agenda

1:00 – 1:05 p.m.	<b>Introduction: Ken McEldowney, Chair</b>
1:05 – 1:10 p.m.	<b>Welcome: Commissioner Genevieve Shiroma</b>
1:10 p.m.	<b>Approval of Minutes: Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD)</b>
1:11 – 1:20 p.m.	<b>Public Comments</b>
1:20 – 1:30 p.m.	<b>Fiscal Report: Lalaine Semana</b>
1:30 – 2:00 p.m.	<b>CAB Report: Justin Fong</b> <ul style="list-style-type: none"><li>• Call Volume Statistics</li></ul>
2:00 - 3:00 p.m.	<b>3<sup>rd</sup> Party Contract Reports: Coleen Duke</b> <ul style="list-style-type: none"><li>• Maximus<ul style="list-style-type: none"><li>○ Enrollment Statistics</li><li>○ Approval and Denial Statistics</li><li>○ Call Center Statistics</li></ul></li></ul>
3:00 – 3:15 p.m.	<b>Legal Liaison: Sindy Yun</b>

3:15 – 4:00 p.m.	<b>Communications Division Liaison Reports: Chari Worster</b> <ul style="list-style-type: none"> <li>• Status of Proceedings: <ul style="list-style-type: none"> <li>○ R.11-03-013 (California LifeLine)</li> <li>○ Proposed Initiatives</li> </ul> </li> <li>• Pilot Update: Caleb Jones</li> <li>• Current and pending wireless carriers</li> <li>• Claim Status</li> <li>• State Controller’s Office Examination update (Judith Mason)</li> <li>• Utility Audit Finance and Compliance Branch Examination update (Judith Mason)</li> <li>• Budget Prepay Update</li> <li>• Annual Notices</li> <li>• FCC – Lifeline – David Avila</li> </ul>
4:00 – 4:15 p.m.	<b>ULTS-AC Report</b> <ul style="list-style-type: none"> <li>• Recommendations for CPUC staff</li> </ul>
4:15 p.m.	<b>Review of Administrative Committee Vacancy Status</b> <ul style="list-style-type: none"> <li>• Nominate an alternate for co-chair</li> <li>• Nominate an alternate for large ILEC – Charlie Born</li> </ul>
	<b>Future Meeting Date</b>
4:30 p.m.	<b>Adjournment</b>

## Member Roster

1	<b>Large ILEC</b>	Primary Alternate	Michael Foreman	AT&T California
2	<b>Small ILEC</b>	Primary Alternate	Yvonne Wooster Lorrie Clark	Calaveras Telephone Company Sebastian
3	<b>CLEC</b>	Primary Alternate	Marcie Evans -----	Cox Communications
4	<b>Wireless</b>	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
5	<b>Deaf/Hearing Impaired or Disabled Rep</b>	Primary Alternate	Kate Woodward -----	
6	<b>Consumer</b>	Primary Alternate	Ken McEldowney -----	Consumer Action (Chair of Committee; will call in to the meeting)
7	<b>Consumer</b>	Primary Alternate	Vinhcent Le -----	Greenlining
8	<b>CBO</b>	Primary Alternate	Cesar Motts -----	Southeast Community Development Corp.
9	<b>CBO</b>	Primary Alternate	----- -----	
10	<b>CBO</b>	Primary Alternate	----- -----	
11	<b>CPUC’s Public Advocates Office</b>	Primary Alternate	James Ahlstedt -----	Public Advocates Office