



California Public Utilities Commission

ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Universal LifeLine Telephone Service Administrative Committee Meeting:

When: December 9, 2019, 1:00pm

Where: Visalia Convention Center, 3034 E. Acequia Ave., Visalia

Listen-only Call-In Number: 87.820.7831, passcode: 286555#

Agenda

1:00 – 1:05 p.m.	Introduction: Ken McEldowney, Chair
1:05 – 1:10 p.m.	Welcome: Commissioner Genevieve Shiroma
1:10 p.m.	Approval of Minutes: Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD)
1:11 – 1:20 p.m.	Public Comments
1:20 – 1:30 p.m.	Fiscal Report: Lalaine Semana
1:30 – 2:00 p.m.	CAB Report: Justin Fong <ul style="list-style-type: none">• Call Volume Statistics
2:00 - 3:00 p.m.	3rd Party Contract Reports: Coleen Duke <ul style="list-style-type: none">• Maximus<ul style="list-style-type: none">○ Enrollment Statistics○ Approval and Denial Statistics○ Call Center Statistics
3:00 – 3:10 p.m.	Legal Liaison: Sindy Yun

3:10 – 3:40 p.m.	Communications Division Liaison Reports: Chari Worster <ul style="list-style-type: none"> • Status of Proceedings: <ul style="list-style-type: none"> ○ R.11-03-013 (California LifeLine) • Current and pending wireless carriers • Claim Status • State Controller’s Office Examination update • Utility Audit Finance and Compliance Branch Examination update • Budget Prepay Update • Annual Notices • FCC – Lifeline – David Avila
3:40 – 3:50 p.m.	ULTS-AC Report <ul style="list-style-type: none"> • Recommendations for CPUC staff • Proposed initiatives for 2019/2020
3:50 p.m.	Review of Administrative Committee Vacancy Status <ul style="list-style-type: none"> • Nominate an alternate for co-chair • Nominate an alternate for large ILEC
	Future Meeting Date
	Adjournment

Member Roster

1	Large ILEC	Primary Alternate	Michael Foreman	AT&T California
2	Small ILEC	Primary Alternate	Yvonne Wooster Lorrie Clark	Calaveras Telephone Company Sebastian
3	CLEC	Primary Alternate	Marcie Evans -----	Cox Communications
4	Wireless	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
5	Deaf/Hearing Impaired or Disabled Rep	Primary Alternate	Kate Woodward -----	
6	Consumer	Primary Alternate	Ken McEldowney -----	Consumer Action (Chair of Committee; will call in to the meeting)
7	Consumer	Primary Alternate	Vinhcent Le -----	Greenlining
8	CBO	Primary Alternate	Cesar Motts -----	Southeast Community Development Corp.
9	CBO	Primary Alternate	----- -----	
10	CBO	Primary Alternate	----- -----	
11	CPUC’s Public Advocates Office	Primary Alternate	James Ahlstedt -----	Public Advocates Office