



## California Public Utilities Commission

# ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Universal LifeLine Telephone Service Administrative Committee Meeting:

**When:** September 13, 2019, 10:30 a.m.

**Where:** CPUC, 320 W. 4<sup>th</sup> St., Ste. 500, Los Angeles, CA 90013

**Listen-only Call-In Number:** 877-988-5730, passcode: 8753051#

## Agenda

10:30 – 10:35 a.m.	<b>Introduction: Ken McEldowney, Chair</b>
10:35 – 10:40 a.m.	<b>Welcome: Commissioner Genevieve Shiroma</b>
10:41 a.m.	<b>Approval of Minutes: Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD)</b>
10:41 – 10:45 a.m.	<b>Public Comments</b>
10:45 – 10:50 a.m.	<b>Fiscal Report: Michelle Morales</b>
10:50 – 11:25 a.m.	<b>CAB Report: Harold Williams</b> <ul style="list-style-type: none"><li>• Call Volume Statistics</li></ul>
11:25 a.m. – 12:25 p.m.	<b>3<sup>rd</sup> Party Contract Reports: Coleen Duke</b> <ul style="list-style-type: none"><li>• Maximus<ul style="list-style-type: none"><li>○ Enrollment Statistics</li><li>○ Approval and Denial Statistics</li><li>○ Call Center Statistics</li></ul></li></ul>
12:25 – 12:35 p.m.	<b>Legal Liaison: Sindy Yun</b>

12:35 – 12:55 p.m.	<b>Communications Division Liaison Reports: Chari Worster</b> <ul style="list-style-type: none"> <li>• Status of Proceedings: <ul style="list-style-type: none"> <li>○ R.11-03-013 (California LifeLine)</li> </ul> </li> <li>• Current and pending wireless carriers</li> <li>• Claim Status</li> <li>• State Controller’s Office Examination update</li> <li>• Utility Audit Finance and Compliance Branch Examination update</li> <li>• Budget Prepay Update</li> <li>• Annual Notices</li> <li>• FCC – Lifeline – David Avila</li> </ul>
12:55 – 1:05 p.m.	<b>ULTS-AC Report</b> <ul style="list-style-type: none"> <li>• Recommendations for CPUC staff</li> <li>• Proposed initiatives for 2019/2020</li> </ul>
1:05 p.m.	<b>Review of Administrative Committee Vacancy Status</b> <ul style="list-style-type: none"> <li>• Nominate an alternate for co-chair</li> <li>• Nominate an alternate for large ILEC</li> </ul>
	<b>Future Meeting Date</b>
	<b>Adjournment</b>

## Member Roster

1	Large ILEC	Primary Alternate	Michael Foreman	AT&T California
2	Small ILEC	Primary Alternate	Yvonne Wooster Lorrie Clark	Calaveras Telephone Company Sebastian
3	CLEC	Primary Alternate	Marcie Evans -----	Cox Communications
4	Wireless	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
5	Deaf/Hearing Impaired or Disabled Rep	Primary Alternate	----- -----	
6	Consumer	Primary Alternate	Ken McEldowney -----	Consumer Action (Chair of Committee; will call in to the meeting)
7	Consumer	Primary Alternate	Vinhcent Le -----	Greenlining
8	CBO	Primary Alternate	Cesar Motts -----	Southeast Community Development Corp.
9	CBO	Primary Alternate	----- -----	
10	CBO	Primary Alternate	----- -----	
11	CPUC’s Public Advocates Office	Primary Alternate	James Ahlstedt -----	Public Advocates Office