



iFoster Inc.
P.O. Box 159
Truckee, CA 96160

April 19, 2023

Via email: CALLADVICELETTER@cpuc.ca.gov

Mr. Robert Osborn
Director, Communications Division
California Public Utilities Commission
505 Van Ness Avenue, Third Floor
San Francisco, CA 94102

Re: iFoster Inc. Advice Letter 1-C (Errata) with Further Clarifications

Dear Mr. Osborn:

Pursuant to Section 7.5.1 of General Order 96-B, iFoster Inc. (“iFoster”) hereby submits this Supplemental Advice Letter No. (“AL”) 1-C (Errata), making a minor, nonsubstantive correction in AL 1-C, filed yesterday. The original iFoster AL 1 was filed on February 13, 2023, with a requested effective date of February 1, 2023. A supplemental iFoster AL 1-A was filed on February 28, 2023. AL 1-A provided further information on the February 2023 through July 2024 (Extension 2) program budget for the California LifeLine Foster Youth Pilot Program, as ordered under Commission Decision (“D.”) 23-01-003, dated January 12, 2023 (“Extension Decision”). On March 6, 2023, The Utility Reform Network and The Greenlining Network filed a protest. On March 13, 2023, iFoster filed a Response to the Protest. On April 12, iFoster filed AL 1-B in order to provide additional requested information to Communications Division (CD) Staff and clarifications to support and justify portions of the Extension 2 budget due to broadened responsibilities of iFoster under D.23-01-003. On April 18, 2023, iFoster filed Advice Letter 1-C to provide a revised budget and provide some final information and clarifications requested by CD Staff. Today, April 19, 2023, iFoster files this Errata to Advice Letter 1-C, which makes minor non substantive changes to AL 1-C: (1) It removes unnecessary language relating to the marketing forecast, and (2) it includes in the procedural history in paragraph 1, the protest and the response to the protest which were inadvertently omitted.

In Attachment A, iFoster provides three clarifications: (1) agreements between iFoster and CD Staff on the Extension 2 Budget (attached as Attachment B); (2) an Administrative category clarification relating to the CRM system upgrade on certain data that will be provided, and (3) certain data to be shown by iFoster over a three-month period to justify providing hard cases to the devices for device protection and reduction of breakage.

Attachment B is the updated budget. iFoster highlights that this revised budget uses the Extension 1 budget approved in AL 28 for February, March and April 2023, consistent with CD Staff permission as



this AL 1 is pending approval.¹

In compliance with G.O. 96-B, we hereby serve a copy of this AL 1-C Errata via email upon the parties identified on the service list for Rulemaking No. 20-02-008 as of April 17, 2023, and the protesting parties.

Anyone may protest or respond to AL 1 which was filed on February 13, 2023, by sending a written protest or response via email to harjeet.kumar@cpuc.ca.gov and maria.valadez@cpuc.ca.gov at the Commission's Communications Division. If submitting a protest, the protest must set forth the specific grounds on which it is based, including supporting information or legal arguments. A protest or response to the advice letter must be submitted to the Communications Division within 20 days of the date the advice letter was filed and served on iFoster Inc. on the same day, at the contact information below.

Notices should be sent to:

Serita Cox
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Via email: serita@ifoster.org

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Its Outside Counsel

To obtain information about the CPUC's procedures for advice letters and protests, visit the CPUC's website at www.cpuc.ca.gov and look for the links to General Order 96-B.

iFoster respectfully requests that the Staff (1) grant iFoster AL 1, as supplemented by ALs 1-A, 1-B, and 1-C (Errata) as soon as possible but no later than April 28, 2023 for this important program to continue for the Extension 2 period, and (2) provide funding under the prior Extension 1 budget from February 1, 2023, until the effective date of this advice letter once granted, to ensure continuous funding for the program for iFoster and the service provider.

Sincerely yours,

Serita Cox
CEO, iFoster Inc.

Attachments: Attachment A (Additional Information) and Attachment B (Revised Budget)

¹ The Extension 1 period approved by AL 28 expired on January 31, 2023.



cc: Service list for R.20-02-008
Chari Worster (via email chari.worster@cpuc.ca.gov)
Harjeet Kumar (via email harjeet.kumar@cpuc.ca.gov)
Maria Valadez (via email Maria.valadez@cpuc.ca.gov)
Nicholas Clark (via email Nicholas.clark@cpuc.ca.gov)



ATTACHMENT A

iFoster hereby amends its AL 1 to provide this supplemental information:

A. Updated Budget

iFoster hereby provides an updated budget (attached as Attachment B) to reflect changes reflected in AL 1-A, 1-B and this 1-C (Errata), reflecting agreements with CD staff upon review of the advice letter.

The changes made are as follows:

1. Reduced Marketing and Outreach section to \$6,000/month (See AL 1-B) and only in the areas of Marketing Manager, MM Benefits, Outreach Activities and Materials.
2. In Participant Phone Audit and Fiscal Control: Increased Controller to 0.25 FTE and Program Director to 0.35 FTE with the understanding that this activity may have different iFoster senior employees taking these roles.
3. Removed CFO and CEO time.
4. Removed Indirect Cost.
5. The revised budget for the Extension 2 program has a start date of May 1, 2023. iFoster used the prior Extension 1 run rate from February 1, 2023 to April 30, 2023, as agreed to by Communications Division staff by email dated March 20, 2023 in order to keep the program running while approval of AL 1 as supplemented was pending.

B. Administration

In AL 1-B, iFoster discussed an upgrade to the CRM system to take on additional reporting responsibilities. As to its reports and the data sent to the CPUC on the program, iFoster has agreed to change the iFoster nicknames from (for example) "iFoster123" to "Foster123"; however, iFoster is not required to change the iFoster nicknames in its iFoster CRM system because these nicknames are automatically generated and used for delivery of other iFoster services, government benefits and resources to the foster youth, caregivers and agencies across the country. Further, iFoster has agreed to provide the age and County information of a iFoster Program participant to the Commission in its reports, which are not Personal Health Information protected by HIPAA. iFoster shall also provide aggregate forecasts of participants turning 18, 26 and 27 by month on a quarterly basis.

C. Phone and Services

In AL 1-B, iFoster proposed to provide hard device cases to Participants in order to prevent breakage and reduce phone replacement costs. iFoster further agrees to provide a quarter's worth of data from the Extension 2 era to CD Staff to support iFoster's assertion that provision of the hard cases helps defray the need for new phones due to breakage. If the cost effectiveness of the provision of hard cases is shown to be less than 60%, then iFoster acknowledges that CD Staff may stop paying for the hard cases as part of the Program.



ATTACHMENT B

REVISED BUDGET

Table 1 Revised Budget for 18 Month Extension February 1, 2023 to July 31, 2024

Quarterly Summary	2023				2024		
Pilot Extension Expenditure Categories	Q1 (Feb/Mar)	Q2	Q3	Q4	Q1	Q2	Q3 (Jul)
Marketing and Outreach	\$ -	\$ 7,200.00	\$ 18,000.00	\$ 18,000.00	\$ 18,000.00	\$ 18,000.00	\$ 6,000.00
Administration	\$ 28,426.76	\$ 164,873.38	\$ 175,990.00	\$ 75,990.00	\$ 75,990.00	\$ 75,990.00	\$ 25,330.00
Participant Phone Audit and Fiscal Control	\$ 922.88	\$ 7,661.44	\$ 10,800.00	\$ 10,800.00	\$ 10,800.00	\$ 10,800.00	\$ 3,600.00
Hardware	\$ 51,000.00	\$ 79,500.00	\$ 81,000.00	\$ 81,000.00	\$ 81,000.00	\$ 81,000.00	\$ 27,000.00
Service Plan	\$ 497,408.00	\$ 783,087.00	\$ 826,587.00	\$ 865,737.00	\$ 904,887.00	\$ 944,037.00	\$ 323,379.00
TOTAL	\$ 577,757.64	\$1,042,321.82	\$1,112,377.00	\$1,051,527.00	\$1,090,677.00	\$1,129,827.00	\$ 385,309.00

NOTE1: Budget for February, March and April 2023 continues the monthly budget approved under AL28 for the first extension of the Program which lasted until January 31, 2023. This is by approval of CD staff as AL 1 is being considered.