

Voice Options Program Summary

November 1 - November 30, 2023

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) served approximately 2,315 individuals through short-term loan into the long-term device process.
- Held VOP Provider call on November 15th from 1:00 pm – 3:00 pm. The VOP team discussed program updates, goals and objectives. Easterseals staff provided a demonstration of the TD Snap speech application and North Star Speech Pathology staff provided an emergency call demonstration using a speech-generating device.
- On November 17th the VOP staff presented at the Deaf and Disabled Telecommunications Program Equipment Program Advisory Committee (EPAC) and the Telecommunications Access for the Deaf and Disabled Administrative Committee (TADDAC) virtual meeting. The VOP team updated the committees with VOP updates and discussed monthly accomplishments.
- Obtained approval to add TD Snap as another speech-generating application for consumers to choose from.

Statistics from Completed Datasets: Summary July-November 2023

- The VOP offers services eligible Californians through 29 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage across California.
- 103 individuals have moved through short-term loan into the long-term process in November.
- 40 percent of VOP referrals are made by Speech Language Pathologists and 14 percent are made by Independent Living Centers.
- 48 percent of consumers made telephone calls during the short-term loan period. 100 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.
- In FY 23-24, approximately 411 consumers have completed their short-term loan and entered into the long-term device process.

Consumer Statistics from Completed Datasets (40) July-November 2023

Preference for Speech Generating Applications

- 46% Touch Chat HD
- 45% Proloquo2Go
- 4% Proloquo4Text
- 1% Go Talk Now Plus
- 4% LAMP
- 0% Predictable
- 0% Predictable Spanish

Demographics

- 42% Hispanic/Latinx
- 19% Caucasian/White
- 14% Southeast Asian
- 6% Asian Pacific
- 4% East Indian
- 3% African American/Black
- 1% Native American
- 1% Decline to state
- 0% Pacific Islander
- 0% Other

Gender

- 72% Male
- 26% Female
- 1% Decline to State

Age

- 53% Age 0 to 6
- 18% Age 7 to 17
- 16% Age 18 to 22
- 5% Age 23 to 29
- 3% Age 30 to 39
- 3% Age 40 to 49
- 3% Age 50 to 59
- 0% Age 60 or Older

Disability Type

- 49% Autism
- 14% Cerebral Palsy
- 9% Speech Delay
- 7% Down Syndrome
- 5% Aphasia
- 5% Developmental Disability
- 4% Apraxia
- 1% Other
- 1% Oral Cancer
- 1% Traumatic Brain Injury
- 1% Muscle Weakness
- 0% ALS/Lou Gehrig's Disease
- 0% Dysarthria
- 0% Stroke

Authorized by

- 84% Speech-Language Pathologist
- 12% Family Physician
- 3% Developmental Pediatrician
- 1% State Agency
- 0% Rehabilitation Counselor
- 0% Licensed Physician Asst.
- 0% Nurse Practitioner
- 0% Federal Agency
- 0% Audiologist