

# Voice Options Pilot Program Summary as of January 5, 2022

## Current Month Accomplishments

- 791 consumers completed Short-Term Loans and have begun the process to receive a Long-Term Loan iPad with a speech-generating application.
- 63 consumers received their Long-Term Loan iPad with a speech-generating application.
- Brought on one new provider: Easter Seals of Southern California and will onboard January 2022.
- Onboard United Cerebral Palsy of San Diego (UCP) and RLS of San Diego.
- Participated in Disability Rap podcast with FREED
- Provided update at ATAC meeting
- In the process of moving data to Microsoft Access to improve data collection and storage.

## **Statistics from Completed Datasets: Summary**

- 94% of California has access to in-person services with 25 providers onboard.
- Remote services are available statewide.
- 791 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 405 datasets have been submitted for completed Long-Term Loans.
- 62% of authorizations were provided by Speech Language Pathologists.
- 56% of consumers made telephone calls during the Short-Term Loan period. 97% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

## **Consumer Statistics from Completed Datasets (405)**

### **Preference for Speech Generating Applications**

- 48% Touch Chat HD
- 18% Go Talk Now Plus
- 13% Proloquo4Text
- 6% Proloquo2Go
- 12% LAMP
- 3% Predictable
- 1% Predictable Spanish

### **Demographics**

- 30% Caucasian/White
- 38% Hispanic/Latinx
- 16% Asian Pacific
- 6% African American/Black
- 1% Other
- 2% East Indian
- 1% Native American
- 1% Pacific Islander
- 3% Southeast Asian
- 2% Decline to State

### **Gender**

- 67% Male
- 32% Female
- 1% Decline to State

### **Age**

- 29% Age 0 to 6
- 28% Age 7 to 17
- 11% Age 18 to 22
- 13% Age 23 to 29
- 4% Age 30 to 39
- 3% Age 40 to 49
- 4% Age 50 to 59
- 9% Age 60 and Older

### **Disability Type**

- 45% Autism
- 20% Developmental Disability
- 8% Cerebral Palsy
- 3% Down Syndrome
- 2% Traumatic Brain Injury
- 4% Other
- 2% Muscle Weakness
- 4% Apraxia
- 1% ALS/Lou Gehrig's Disease
- 2% Stroke
- 1% Dysarthria
- 2% Aphasia
- 3% Speech Delay

### **Referral Source**

- 14% Medical Provider
- 29% Speech Language Pathologist
- 22% Other
- 16% Independent Living Center
- 8% Friend or Family
- 2% Assistive Technology Center
- 3% Internet
- 2% Social Media